

## Morpho - Bug #1574

### Morpho freezes, DPW child screens disappear

05/20/2004 10:41 AM - Andrea Andrea

<b>Status:</b>	New	<b>Start date:</b>	05/20/2004
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saurabh Garg	<b>% Done:</b>	0%
<b>Category:</b>	morpho - general	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Postpone	<b>Spent time:</b>	0.00 hour
<b>Bugzilla-Id:</b>	1574		

#### Description

While working in the DPW, when a child of one of the DPW screens is open, and I view another window open on my desktop, the child screen disappears and the Morpho screens that remain freeze (causing me to have to end the program entirely and lose all the info entered in the dpw to that point). This has happened in other versions of morpho (but I didn't find a previous bug entered for it).

#### History

##### #1 - 05/20/2004 11:12 AM - Dan Higgins

This may be due to a window positioning problem rather than Morpho actually 'freezing'. When another window is brought to the front, the child window is (often) moved to the back (behind the parent) and thus not visible. If the original child window is modal, the parent will not respond to any events and appears to be frozen. One can continue by looking behind the parent, but we need to find a way to insure that the child window is NOT hidden.

##### #2 - 05/20/2004 12:49 PM - Andrea Andrea

There isn't a way (that I have discovered) to look behind the parent window because you cannot click the reduce button on the parent (because the window does not repond), and because the child window does not appear in the taskbar.

##### #3 - 05/20/2004 12:58 PM - Matthew Brooke

alt+tab (windows)  
cmd+tab (mac)

##### #4 - 05/26/2004 11:46 AM - Andrea Andrea

Alt+tab did work in finding the window.  
Also, it is the "grandchild" of one of the DPW screens, not the child, that causes this. For example, in the Owner Details screen, choosing "Select from a different data package" brings up another screen.

##### #5 - 12/08/2004 04:48 PM - Andrea Andrea

If we assume that users know about alt+tab (windows) and cmd+tab (mac), then this is not a problem. However, I would guess that many users do not know about this.

##### #6 - 03/27/2013 02:17 PM - Redmine Admin

Original Bugzilla ID was 1574