InfoVeg - Bug #2618

Server errors; incompatability with Windows 2000 OS

10/27/2006 04:00 PM - Michael Lee

Status:	Closed		**Start date:**	10/27/2006
Priority:	Immediate		**Due date:**	
Assignee:	Xianhua Liu		**% Done:**	0%
Category:	atlas		**Estimated time:**	0.00 hour
Target version:	Postpone		**Spent time:**	0.00 hour
Bugzilla-Id:	2618			

Description

This bug is essentially a duplicate of Bug 2608 (originally [#27](#27))

Weakley asks "Why does the search crap out when one limits the sources? If I ask only for one data layer I get a "Unable to display MapService" error message." I have tried this on several computers and have not duplicated his problem. Please check a few computers (including Alan's) and see if you can deduce the cause of the problem.

Related issues:

Blocked by InfoVeg - Bug #2608: 27. Browser compatibility testing	**Closed**	**10/27/2006**

History

#1 - 10/27/2006 04:12 PM - Michael Lee

This bug is originally from "other ideas and observations from Peet and Weakley"

#2 - 10/30/2006 03:18 PM - Robert Peet

Seiberling reported "When using the Firefox browser, the map page gives an error message, "Unable to display MapService", if one tries to redraw the map using a subset of the data sources. The map then does not display the updated legend. I've gotten the same error message when redrawing the map using the Firefox browser on three different computers, including the two in the Herbarium camera room. Xianhua would be welcome to test on the camera room computers."

Peet reported "I have been unable to replicate this error. I played around with FireFox and all seemed to work fine."

Further investigation by Seiberling and Giencke suggested an OS incompatability. They report "The site produces error messages and crashes when using Internet Explorer 6 (the highest version that seems to run on computers with Windows 2000). This is the case on the IBM computer in the Herbarium camera room." The current interpretation is that this results from using Windows 2000 rather than Windows XP. We need to correct the problem and make sure it does not occur on any recent versions of Windows or Apple OS.

#3 - 11/05/2006 11:11 AM - Xianhua Liu

I will go back to this multi-platforms and multi-browsers soppurt issue later. It works fine on my Windows XP IMB desktop in both IE 6.0 and Mozilla 1.7.6.

#4 - 12/29/2006 03:20 PM - xianhua liu

fixed

#5 - 01/16/2007 06:58 AM - Robert Peet

Currently the only incompatability known is with Netscape 6 on Win 2000.
FireFox 2 and IE6 both work with Win 2000, and everything seems to work with Win XP. -- Low priority as this combination in not widespread.

#6 - 09/08/2007 12:04 PM - Robert Peet

Fixed sufficiently

#7 - 09/08/2007 12:04 PM - Robert Peet

will not do any more

#8 - 03/27/2013 02:20 PM - Redmine Admin

Original Bugzilla ID was 2618