Metacat - Bug #2738

Announcement for when server will be unavialble

01/19/2007 02:28 PM - Callie Bowdish

Status:	Resolved		**Start date:**	01/19/2007
Priority:	Normal		**Due date:**	
Assignee:	Jing Tao		**% Done:**	0%
Category:	metacat		**Estimated time:**	0.00 hour
Target version:	1.7		**Spent time:**	0.00 hour
Bugzilla-Id:	2738			

Description

I think we need some kind of policy regarding what do to do when the KNB server needs is going to go offline to fix something. Maybe at least a 10-minute warning would be good. This way people can save where they are at or finish what they are doing. Currently we have a problem with the KNB Data Catalog Map is only fixed by restarting Apache. We need some kind of announcement system when the server is not going to be available.

Yesterday I saw a government site have at the top of the database page, in red, an announcement that their server was going to be down for repairs during a certain period. That is good for letting people know ahead of time. What can we do for when people who currently are online using the server? Is it possible to announce to those people too? A pop up box might be blocked or unavailable.

History

#1 - 03/22/2007 10:39 AM - Matt Jones

FIX by:

1) post announcements of maintenance to KNB website
2) Check for session activity before restarting server
3) Schedule during off-business hours

#2 - 03/22/2007 10:41 AM - Matt Jones

FIXED, will be incorporated into process.

#3 - 03/27/2013 02:21 PM - Redmine Admin

Original Bugzilla ID was 2738