

## Morpho - Bug #3136

### Windows Vista has problems installing Morpho

02/05/2008 04:37 PM - Callie Bowdish

<b>Status:</b>	Resolved	<b>Start date:</b>	02/05/2008
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jing Tao	<b>% Done:</b>	0%
<b>Category:</b>	morpho - general	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.8.0	<b>Spent time:</b>	0.00 hour
<b>Bugzilla-Id:</b>	3136		
<b>Description</b>			
Today I used Parallels to test the Windows Vista Install of Morpho. The User Account Control causes the Morpho-1.6.1 to blink until you click on it and get the User Account Control window and choose Allow, I trust this program. This is done for the java install part as well as the Morpho install part. However the install freezes when you get to the installing/uninstall Morpho. I tried the version that includes java.			

### History

#### #1 - 02/05/2008 05:12 PM - Callie Bowdish

I used the duo boot on Mac and had the same problem with the install freezing on the Installing... Uninstall\_Morpho-1.6.1 section. It is right near the end of the install process.

#### #2 - 02/06/2008 10:48 AM - Callie Bowdish

Here are the different variables that are set for Windows XP versus Vista. I am including this because of the Programs directory being different as well as the Profile directory. With Vista the default location to load Morpho goes to the users home directory rather than the Program Files directory.

For Windows XP

```
C:\Documents and Settings\bowdish>set
ALLUSERSPROFILE=C:\Documents and Settings\All Users
ANT_Home=C:\apache-ant\apache-ant-1.6.5
APPDATA=C:\Documents and Settings\bowdish\Application Data
ARCHOME=C:\arcgis\arcexe9x
ARCHOME_USER=C:\arcgis\arcexe9x
ARCINFOFONTNAME=Courier New
ARCINFOFONTSIZE=8
ATHOME=C:\arcgis\arcexe9x\arctools
CLASSPATH=C:\Program Files\Altova\xmlspy\XMLSpyInterface.jar
CLIENTNAME=Callie Bowdish'
CommonProgramFiles=C:\Program Files\Common Files
COMPUTERNAME=MAGURO
ComSpec=C:\WINDOWS\system32\cmd.exe
DELTA=c:\delta
FP_NO_HOST_CHECK=NO
HOMEDRIVE=C:
HOMEPATH=\Documents and Settings\bowdish
JAVA_HOME=C:\Program Files\Java\jdk1.5.0_07
LOGONSERVER=\\MAGURO
NUMBER_OF_PROCESSORS=1
OS=Windows_NT
Path=c:\windows\system32;c:\windows;c:\windows\system32\wbem;c:\program files\common files\adobe\agl;c:\arcgis\arcexe9x\bin;C:\Program Files\MATLAB71\bin\win32;
;C:\Program Files\WinSCP3;c:\delta;C:\Program Files\QuickTime\QTSystem;C:\apache-ant\apache-ant-1.6.5\bin
PATHEXT=.COM;.EXE;.BAT;.CMD;.VBS;.VBE;.JS;.JSE;.WSF;.WSH
PROCESSOR_ARCHITECTURE=x86
PROCESSOR_IDENTIFIER=x86 Family 15 Model 2 Stepping 9, GenuineIntel
PROCESSOR_LEVEL=15
PROCESSOR_REVISION=0209
ProgramFiles=C:\Program Files
PROMPT=$P$G
QTJAVA=C:\Program Files\Java\jre1.6.0_03\lib\ext\QTJava.zip
SESSIONNAME=RDP-Tcp#9
SystemDrive=C:
SystemRoot=C:\WINDOWS
TEMP=C:\DOCUME~1\bowdish\LOCALS~1\Temp
TMP=C:\DOCUME~1\bowdish\LOCALS~1\Temp
```

USERDOMAIN=MAGURO  
USERNAME=bowdish  
USERPROFILE=C:\Documents and Settings\bowdish  
windir=C:\WINDOWS

For Vista

```
C:\Users\visitor>set
ALLUSERSPROFILE=C:\ProgramData
APPDATA=C:\Users\visitor\AppData\Roaming
ARCGISHOME=C:\Program Files\ArcGIS\
CLASSPATH=.;C:\Program Files\QuickTime\QTSystem\QTJava.zip
CommonProgramFiles=C:\Program Files\Common Files
COMPUTERNAME=MBPC2D
ComSpec=C:\Windows\system32\cmd.exe
FP_NO_HOST_CHECK=NO
HOMEDRIVE=C:
HOMEPATH=\Users\visitor
LOCALAPPDATA=C:\Users\visitor\AppData\Local
LOGONSERVER=\\MBPC2D
NUMBER_OF_PROCESSORS=2
OS=Windows_NT
Path=C:\Windows\system32;C:\Windows;C:\Windows\System32\Wbem;C:\Program
Files\Qu
  ickTime\QTSystem\
PATHEXT=.COM;.EXE;.BAT;.CMD;.VBS;.VBE;.JS;.JSE;.WSF;.WSH;.MSC
PROCESSOR_ARCHITECTURE=x86
PROCESSOR_IDENTIFIER=x86 Family 6 Model 15 Stepping 6, GenuineIntel
PROCESSOR_LEVEL=6
PROCESSOR_REVISION=0f06
ProgramData=C:\ProgramData
ProgramFiles=C:\Program Files
PROMPT=$P$G
PUBLIC=C:\Users\Public
PYTHONPATH=C:\Program Files\ArcGIS\bin
QTJAVA=C:\Program Files\QuickTime\QTSystem\QTJava.zip
SESSIONNAME=Console
SystemDrive=C:
SystemRoot=C:\Windows
TEMP=C:\Users\visitor\AppData\Local\Temp
TMP=C:\Users\visitor\AppData\Local\Temp
USERDOMAIN=MBPC2D
USERNAME=visitor
USERPROFILE=C:\Users\visitor
windir=C:\Windows
```

### #3 - 02/06/2008 03:23 PM - Callie Bowdish

To install Morpho on Vista change the property of the downloaded Morpho-1.6.1 install file. Right click on the Morpho install file. Choose Properties. Choose the Compatibility tab. Under Compatibility mode click on the check box for "Run this program in compatibility mode for: Windows XP (Service Pack 2). Click on the Apply button then the Ok button.

We need to include this information in the Morpho read me and on Website where people can download Morpho for Windows.

<http://knb.ecoinformatics.org/index.jsp> - this page has a link for Windows version of Morpho but we need to note that Vista will not install without making the properties changes. So I suggest we just link to the Morpho install page and get ride of the Quick Download section.

<http://knb.ecoinformatics.org/morphoportal.jsp> - Under the Linux section we could add:Windows Vista Users please note: (put this part in blue with the section dots.) Then add the text give above.

### #4 - 09/02/2009 02:35 PM - Jing Tao

Now we are using the 4.3.1 and the installer problem in vista has been resolved.

### #5 - 03/27/2013 02:22 PM - Redmine Admin

Original Bugzilla ID was 3136