

Kepler - Bug #4287

Separate user error messages from developer error messages.

08/07/2009 02:40 PM - David Welker

| | | | |
|--|--------------|------------------------|-------------------|
| Status: | In Progress | Start date: | 08/07/2009 |
| Priority: | Immediate | Due date: | |
| Assignee: | Chad Berkley | % Done: | 0% |
| Category: | core | Estimated time: | 0.00 hour |
| Target version: | 2.X.Y | Spent time: | 0.00 hour |
| Bugzilla-Id: | 4287 | | |
| Description | | | |
| An error in the GUI should never display a nonsensical stack trace to the user. All stack traces involving the GUI and other errors made to be read by the developer should be logged to file (and optionally standard out). | | | |
| Related issues: | | | |
| Blocked by Kepler - Bug #4286: Changes to the GUI before 2.0 | | Resolved | 08/07/2009 |

History

#2 - 08/13/2009 11:12 AM - Chad Berkley

Need to check all error messages to make sure they make sense and that an appropriate message is actually displayed. Many errors just return a dialog that says "null" (see attachment 1).

Many error message are too long for the dialog box and the layout gets cut off. Error messages should resize the dialog so that they message fits. (See attachment 2).

#4 - 08/18/2009 08:08 AM - Christopher Brooks

The way to fix this bug is that each time a nonsensical error message appears, then we need to know what the stack trace is and how to reproduce the bug.

For the "A ridiculous error message" at <http://bugzilla.ecoinformatics.org/attachment.cgi?id=242> we would need to know how to reproduce it and what the stack trace is.

For "error dialog that is cut off" at <http://bugzilla.ecoinformatics.org/attachment.cgi?id=243> This could be associated with "Error message with selectable text" http://bugzilla.ecoinformatics.org/show_bug.cgi?id=4147 I would need to know how to reproduce this dialog.

#5 - 08/26/2009 02:23 PM - Chad Berkley

Pushing to 2.x.y when we will make other gui changes.

#6 - 03/27/2013 02:26 PM - Redmine Admin

Original Bugzilla ID was 4287

Files

| | | | |
|--------------------|---------|------------|--------------|
| null.tiff | 25.6 KB | 08/13/2009 | Chad Berkley |
| broken dialog.tiff | 42.4 KB | 08/13/2009 | Chad Berkley |