

## FIRST - Bug #4536

### IE6 causes socket connection error on download

11/06/2009 12:52 PM - ben leinfelder

<b>Status:</b>	Resolved	<b>Start date:</b>	11/06/2009
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	ben leinfelder	<b>% Done:</b>	0%
<b>Category:</b>	dataserver	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	server-prototype	<b>Spent time:</b>	0.00 hour
<b>Bugzilla-Id:</b>	4536		
<b>Description</b>			
When attempting to download with IE6 - there is a "Broken pipe" SocketConnection exception thrown when flushing the response.			

#### History

##### #1 - 11/06/2009 01:02 PM - ben leinfelder

googling around for solutions has not shed any light on this error...and it does work with IE7 and IE8...

##### #2 - 11/06/2009 01:41 PM - Mark Urban-Lurain

(In reply to comment [#1](#))

googling around for solutions has not shed any light on this error...and it does work with IE7 and IE8...

Is it possible to test for the browser and then, if the user is using a browser we have not verified works, warn the user and give a list of validated browsers?

##### #3 - 11/08/2009 12:46 PM - Matt Jones

Putting up a warning on browser detection sounds like a decent idea to me -- probably test for FF >= 3, IE >= 7, and Safari >= 4, and give a warning for everything else.

The browser market changes fast, and at this point supporting IE6 and other older browsers that are not standards-compliant seems like too much work at this prototype stage. The share of the market for IE6 is rapidly declining (7-10% at this point), and so by the time we go production it would likely be totally out of contention. Here are two browser version sites to give an idea of relative importance of different versions of each browser:

[http://gs.statcounter.com/#browser\\_version-na-monthly-200810-200911](http://gs.statcounter.com/#browser_version-na-monthly-200810-200911)

[http://www.w3schools.com/browsers/browsers\\_stats.asp](http://www.w3schools.com/browsers/browsers_stats.asp)

##### #4 - 11/10/2009 01:32 PM - ben leinfelder

added alert message about supported browsers if IE is detected.

##### #5 - 03/27/2013 02:27 PM - Redmine Admin

Original Bugzilla ID was 4536