

Morpho - Bug #5060

Inform Morpho user in cases where Morpho fails due to failure of Metacat connection

06/25/2010 10:25 AM - Rick Reeves

Status:	New	Start date:	06/25/2010
Priority:	Normal	Due date:	
Assignee:	Jing Tao	% Done:	0%
Category:	morpho - general	Estimated time:	0.00 hour
Target version:	Unspecified	Spent time:	0.00 hour
Bugzilla-Id:	5060		

Description

The Metacat connection can fail during a Morpho session, causing Morpho to cease working (e.g., the user interface stops accepting keyboard input). When this happens, the Morpho user will mistakenly assume that Morpho has failed, and respond by shutting down Morpho, etc. Unaware of the real cause of the problem, the user will also fail to notify Sys Admin of the failed Metacat connection. All of this wastes time and effort.

If the user knew the underlying cause of their system failure. they could take more appropriate action; e.g., leave the Morpho session open, waiting for the Metacat to re-connect; notify the Sys Admin, switch to another task for a while, etc.

Suggestion: Have Morpho monitor the Metacat connection, and when the connection fails, display a message similar to: 'Metacat connection has failed, please stand by'. Possibly also display a message when the Metacat connection resumes.

History

#1 - 03/27/2013 02:29 PM - Redmine Admin

Original Bugzilla ID was 5060